



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2019 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	2,980.21
Total Electricity Distributed	GWh	2,234.71
Total Electricity Exported	GWh	1.33
System Losses	%	
Technical Distribution Losses	GWh	745.50
Technical Distribution Losses	%	25.02%
Collection Ratio (Total Revenue/Total Sales)	%	82.51%
Customer per Feeder	#	2,932
SAIFI	#/customer	44.51
Metro	#/customer	9.64
Urban	#/customer	15.20
Rural	#/customer	19.67
SAIDI	Hrs/customer	55.11
Metro	Hrs/customer	11.81
Urban	Hrs/customer	18.15
Rural	Hrs/customer	25.15
CAIDI	Hrs/customer	3.95
Metro	Hrs/customer	1.23
Urban	Hrs/customer	1.19
Rural	Hrs/customer	1.53
No. of Employees	#	6,407
Customer per Employee Ratio	:1	598
Customer Growth Rate	%	1.65%
Metering Performance Data		
0 to < 5 years	Number	650,898
5 to < 10 years	Number	689,186
10 to < 15 years	Number	957,201
15 to < 20 years	Number	1,146,643
> 20 years	Number	382,881

INDICATOR	UNIT	Q1
No. of Active Customers	#	3,582,908
<i>Residential</i>	#	3,065,367
<i>Non-Residential</i>	#	515,938
<i>SLT</i>	#	1,466
<i>Public Street Light</i>	#	137
Energy Billed	kWh	2,234,710,355
<i>Residential</i>	kWh	1,074,236,733
<i>Non-Residential</i>	kWh	350,333,051
<i>SLT</i>	kWh	676,478,188
<i>Public Street Light</i>	kWh	133,662,383
Total Net Sales	GHC	1,429,531,762
<i>Residential</i>	GHC	592,095,374
<i>Non-Residential</i>	GHC	326,405,921
<i>SLT</i>	GHC	491,022,702
<i>Public Street Light</i>	GHC	20,007,765
Average Rate		
<i>Residential</i>	GHp/kwh	53.1178
<i>Non-Residential</i>	GHp/kwh	93.1702
<i>SLT</i>	GHp/kwh	72.5851
Average Sale Price	GHp/kwh	67.09