

# **PUBLIC UTILITIES REGULATORY COMMISSION**



**UPDATE 3 ON COMPLIANCE:  
PURC ORDER NUMBER PURCECG012024  
DATED MARCH 18 2024, IN RESPECT OF SECTION 24 OF THE  
PUBLIC UTILITIES REGULATORY COMMISSION ACT, 1997 (ACT 538)**

**Issued on April 4, 2024**

## UPDATE ON ORDER NO. 2:

### 2.1: COMPLIANCE IN RESPECT OF THE PROVISION OF REGULATORY AUDIT DATA

Order No. 2	Compliance in respect of operational matters	Status
2.1(a)	Copies of all Government directives to ECG for the purchase of fuel for power generation from August 2023 to date	Documents submitted and under review
2.1(b)	The total amount of fuel ECG procured for power generation from August 2023 to date	Documents submitted and under review
	Fuel supply contracts	Documents submitted and under review
	Invoices, details of fuel quantities, cost, dates and volumes delivered and all pertinent details	Documents submitted and under review
2.1(c)	Details of all Bank accounts and investment accounts currently operated by ECG	Documents submitted and under review
2.1(d)	Monthly Bank and Investment statements corresponding to each account showing balances for the period August 2023 to date	Documents submitted and under review

### 2.2: COMPLIANCE IN RESPECT OF OPERATIONAL MATTERS:

2.2(a)	Detailed Incident Reports of power outages for the period January 01, 2024 to date	Documents submitted and under review
2.2(b)	The volume of load curtailed for each power outage incident, energy not served and number of customers affected, segregated into the various customer categories	Documents submitted and under review

### 2.3: COMPLIANCE IN RESPECT OF OUTAGES ATTRIBUTED BY ECG TO 630 OVERLOADED TRANSFORMERS DURING PEAK HOURS

2.3(a)	Ratings and current loadings of the overloaded distribution transformers	Documents submitted and under review
2.3(b)	GPS location of all overloaded distribution transformers	Documents submitted and under review
2.3(c)	Ratings of the new transformers to be installed in each location	Documents submitted and under review
2.3(d)	Timelines and duration for injection of transformers for each location	Documents submitted and under review

### FURTHER ACTION:

The Commission will decide next line of action after the review.



**Ishmael Ackah (PhD)**  
**Executive Secretary, PURC**