



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR ELECTRICITY COMPANY OF GHANA (ECG)

2025 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	4,005.89
Total Electricity Distributed	GWh	3,507.00
System Losses	%	12.45%
Technical Distribution Losses	%	9.16%
Commercial Distribution Losses	%	3.29%
Collection Ratio (Total Revenue/Total Sales)	%	76.75%
Customer per Feeder	#	3,692
SAIFI	#/customer	9.83
Metro	#/customer	2.23
Urban	#/customer	3.72
Rural	#/customer	3.88
SAIDI	Hrs/customer	18.72
Metro	Hrs/customer	3.95
Urban	Hrs/customer	8.28
Rural	Hrs/customer	6.49
CAIDI	Hrs/customer	5.66
Metro	Hrs/customer	1.77
Urban	Hrs/customer	2.22
Rural	Hrs/customer	1.67
No. of Customers (Incl. Inactive)	#	5,676,145
No. of Employees	#	6,740
Customer per Employee Ratio	:1	842
Customer Growth Rate	%	0.30%

INDICATOR	UNIT	Q3
No. of Active Customers	#	5,029,635
<i>Residential</i>	#	4,334,191
<i>Non-Residential</i>	#	692,885
<i>SLT</i>	#	2,312
<i>Public Street Light</i>	#	247
Energy Billed	kWh	3,506,995,102.15
<i>Residential</i>	kWh	1,820,300,078.27
<i>Non-Residential</i>	kWh	545,278,104.06
<i>SLT</i>	kWh	948,550,079.48
<i>Public Street Light</i>	kWh	192,866,840.35
Total Net Sales	GHC	5,488,769,356.93
<i>Residential (sales)</i>	GHC	2,815,781,931.85
<i>Non-Residential (sales)</i>	GHC	824,742,162.80
<i>SLT (sales)</i>	GHC	1,596,776,603.96
<i>Public Street Light</i>	GHC	251,468,658.32
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	154.69
<i>Non-Residential</i>	GHp/kwh	151.25
<i>SLT</i>	GHp/kwh	168.34
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	158.03