



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR ELECTRICITY COMPANY OF GHANA (ECG)

2025 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	4,612.67
Total Electricity Distributed	GWh	3,503.03
System Losses	%	24.06%
Technical Distribution Losses	%	9.16%
Commercial Distribution Losses	%	14.90%
Collection Ratio (Total Revenue/Total Sales)	%	75.50%
Customer per Feeder	#	3,681
SAIFI	#/customer	14.46
Metro	#/customer	3.42
Urban	#/customer	5.53
Rural	#/customer	5.51
SAIDI	Hrs/customer	28.94
Metro	Hrs/customer	7.55
Urban	Hrs/customer	11.11
Rural	Hrs/customer	10.28
CAIDI	Hrs/customer	6.08
Metro	Hrs/customer	2.21
Urban	Hrs/customer	2.01
Rural	Hrs/customer	1.86
No. of Customers (Incl. Inactive)	#	5,659,150
No. of Employees	#	6,582
Customer per Employee Ratio	:1	860
Customer Growth Rate	%	0.99%

INDICATOR	UNIT	Q2
No. of Active Customers	#	5,014,575
<i>Residential</i>	#	4,321,214.00
<i>Non-Residential</i>	#	690,810.00
<i>SLT</i>	#	2,305.00
<i>Public Street Light</i>	#	246.00
Energy Billed	kWh	3,503,026,545.57
<i>Residential</i>	kWh	1,817,883,972.64
<i>Non-Residential</i>	kWh	544,674,961.99
<i>SLT</i>	kWh	947,600,770.60
<i>Public Street Light</i>	kWh	192,866,840.35
Total Net Sales	GHC	5,438,082,563.68
<i>Residential (sales)</i>	GHC	2,798,244,576.53
<i>Non-Residential (sales)</i>	GHC	826,925,916.70
<i>SLT (sales)</i>	GHC	1,494,599,494.03
<i>Public Street Light</i>	GHC	318,312,576.42
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	153.93
<i>Non-Residential</i>	GHp/kwh	151.82
<i>SLT</i>	GHp/kwh	157.72
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	154.67