



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS
2023 First Quarter Performance

INDICATOR	UNIT	Q1
Maximum Demand	MW	339.21
Total Electricity Purchased	GWh	464.57
Total Electricity Sales (kwh accounted for)	GWh	320.76
Total System Losses	%	30.96
Commercial Losses	%	20.05
Technical Losses	%	10.91
Number of Customers	#	1,149,317
Metro	Number	152,922
District Capital	Number	259,845
Rural	Number	736,550
SAIDI		
Metro	Hours/Customer	5.46
District Capital	Hours/Customer	10.83
Rural	Hours/Customer	28.03
SAIFI		
Metro	Number	5.31
District Capital	Number	6.66
Rural	Number	18.37

INDICATOR	UNIT	Q1
CAIDI		
Metro	Hours	1.03
District Capital	Hours	1.63
Rural	Hours	1.53
METERING PERFORMANCE		
Number of Meters		1,136,396
Residential	Number	949,782
Commercial	Number	186,536
Special Load Tariff (SLT)	Number	78
Meter Age Distribution		1,592,615
0 to < 5 years	Number	695,094
5 to < 10 years	Number	316,790
10 to < 15 years	Number	42,741
15 to < 20 years	Number	51,528
> 20 years	Number	101,762
Number of meters replaced in the period		4,325
0 to < 5 years	Number	0
5 to < 10 years	Number	61
10 to < 15 years	Number	724
15 to < 20 years	Number	815
> 20 years	Number	2,725
Number of Customers on Flat Rate	Number	12,921