



PUBLIC UTILITIES REGULATORY COMMISSION

KEY REGULATORY INDICATORS FOR NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)

2025 Third Quarter Performance

INDICATOR	UNIT	Q3
Maximum Demand	MW	352.00
Commercial Losses	%	10.06%
Technical Losses	%	13.03%
Total System Losses	%	23.09%
Total Electricity Purchased	GWh	506.00
Total Electricity Sales (kwh accounted for)	GWh	389.17
Number of Customers	#	1,372,302
Metro	Number	175,284
District Capital	Number	294,030
Rural	Number	902,988
SAIDI		
Metro	Hours/Customer	1.44
District Capital	Hours/Customer	0.96
Rural	Hours/Customer	9.85
SAIFI		
Metro	Number	1.08
District Capital	Number	2.22
Rural	Number	22.25

INDICATOR	UNIT	Q3
CAIDI		
Metro	Hours	1.33
District Capital	Hours	0.43
Rural	Hours	0.44
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.93%
District Capital	%	99.96%
Rural	%	99.55%
METERING PERFORMANCE		
Number of Meters		1,360,420
Residential	Number	1,135,484
Commercial	Number	224,843
Special Load Tariff (SLT)	Number	93
Meter Age Distribution		1,360,420
0 to < 5 years	Number	601,859
5 to < 10 years	Number	614,218
10 to < 15 years	Number	47,696
15 to < 20 years	Number	55,361
> 20 years	Number	41,286
Number of meters replaced in the period		1,587
0 to < 5 years	Number	5
5 to < 10 years	Number	125
10 to < 15 years	Number	936
15 to < 20 years	Number	480
> 20 years	Number	41
Number of Customers on Flat Rate	Number	11,882