



# PUBLIC UTILITIES REGULATORY COMMISSION

## KEY REGULATORY INDICATORS FOR NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)

### 2025 Second Quarter Performance

| INDICATOR                                   | UNIT           | Q2               |
|---------------------------------------------|----------------|------------------|
| Maximum Demand                              | MW             | 389.47           |
| Commercial Losses                           | %              | 14.27%           |
| Technical Losses                            | %              | 13.03%           |
| <b>Total System Losses</b>                  | %              | <b>27.30%</b>    |
| Total Electricity Purchased                 | GWh            | 595.34           |
| Total Electricity Sales (kwh accounted for) | GWh            | 364.91           |
| <b>Number of Customers</b>                  | #              | <b>1,346,693</b> |
| Metro                                       | Number         | 360,540          |
| District Capital                            | Number         | 288,953          |
| Rural                                       | Number         | 697,200          |
| <b>SAIDI</b>                                |                |                  |
| Metro                                       | Hours/Customer | 2.63             |
| District Capital                            | Hours/Customer | 4.20             |
| Rural                                       | Hours/Customer | 14.98            |
| <b>SAIFI</b>                                |                |                  |
| Metro                                       | Number         | 2.91             |
| District Capital                            | Number         | 4.47             |
| Rural                                       | Number         | 23.20            |

| INDICATOR                                      | UNIT   | Q2               |
|------------------------------------------------|--------|------------------|
| <b>CAIDI</b>                                   |        |                  |
| Metro                                          | Hours  | 0.90             |
| District Capital                               | Hours  | 0.94             |
| Rural                                          | Hours  | 0.65             |
| <b>AVERAGE SYSTEM AVAILABILITY INDEX</b>       |        |                  |
| Metro                                          | %      | 99.88%           |
| District Capital                               | %      | 99.81%           |
| Rural                                          | %      | 99.31%           |
| <b>METERING PERFORMANCE</b>                    |        |                  |
| <b>Number of Meters</b>                        |        | <b>1,334,258</b> |
| Residential                                    | Number | 1,102,069        |
| Commercial                                     | Number | 232,103          |
| Special Load Tariff (SLT)                      | Number | 86               |
| <b>Meter Age Distribution</b>                  |        | <b>1,334,258</b> |
| 0 to < 5 years                                 | Number | 580,698          |
| 5 to < 10 years                                | Number | 611,096          |
| 10 to < 15 years                               | Number | 45,718           |
| 15 to < 20 years                               | Number | 55,261           |
| > 20 years                                     | Number | 41,485           |
| <b>Number of meters replaced in the period</b> |        | <b>1,688</b>     |
| 0 to < 5 years                                 | Number | 12               |
| 5 to < 10 years                                | Number | 99               |
| 10 to < 15 years                               | Number | 988              |
| 15 to < 20 years                               | Number | 438              |
| > 20 years                                     | Number | 151              |
| Number of Customers on Flat Rate               | Number | <b>12,435</b>    |