



**PUBLIC UTILITIES REGULATORY COMMISSION**  
**NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)**  
**KEY REGULATORY INDICATORS**  
**2023 Fourth Quarter Performance**

INDICATOR	UNIT	Q4
Maximum Demand	MW	
Total Electricity Purchased	GWh	500.67
Total Electricity Sales (kwh accounted for)	GWh	313.95
<b>Total System Losses</b>	%	<b>33.32</b>
Commercial Losses	%	22.41
Technical Losses	%	10.91
<b>Number of Customers</b>	#	<b>1,191,800</b>
Metro	Number	156,651
District Capital	Number	267,699
Rural	Number	767,450
<b>SAIDI</b>		
Metro	Hours/Customer	2.97
District Capital	Hours/Customer	2.44
Rural	Hours/Customer	4.72
<b>SAIFI</b>		
Metro	Number	1.68
District Capital	Number	1.59
Rural	Number	3.71

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q4</b>
<b>CAIDI</b>		
Metro	Hours	1.69
District Capital	Hours	1.52
Rural	Hours	1.34
<b>METERING PERFORMANCE</b>		
<b>Number of Meters</b>		<b>1,179,676</b>
Residential	Number	998,166
Commercial	Number	181,425
Special Load Tariff (SLT)	Number	85
<b>Meter Age Distribution</b>		<b>1,179,676</b>
0 to < 5 years	Number	492,614
5 to < 10 years	Number	554,839
10 to < 15 years	Number	42,704
15 to < 20 years	Number	51,225
> 20 years	Number	38,294
<b>Number of meters replaced in the period</b>		<b>36</b>
0 to < 5 years	Number	0
5 to < 10 years	Number	36
10 to < 15 years	Number	0
15 to < 20 years	Number	0
> 20 years	Number	0
Number of Customers on Flat Rate	Number	2,273