



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS

2021 Third Quarter Performance

INDICATOR	UNIT	Q3
System (Total Losses)	%	24.26
Commercial Losses	%	15.06
Technical Losses	%	9.20
Total Electricity Purchased	GWh	404.79
Total Electricity Sales (kwh accounted for)	GWh	306.58
Number of Customers	#	1,040,719
Metro		130,400
District Capital		226,424
Rural		683,895
SAIDI		
Metro	Hours	14.00
District Capital	Hours	7.90
Rural	Hours	28.70
SAIFI		
Metro	Number	7.20
District Capital	Number	5.10
Rural	Number	17.80
CAIDI		
Metro	Hours	1.96
District Capital	Hours	1.56
Rural	Hours	1.61

INDICATOR	UNIT	Q3
AVERAGE SYSTEM AVAILABILITY INDEX		
Metro	%	99.40
District Capital	%	99.60
Rural	%	98.70
METERING PERFORMANCE		
Number of Meters		1,026,542
Residential	Number	858,524
Commercial	Number	167,944
Special Load Tariff (SLT)	Number	74
Meter Age Distribution		1,026,397
0 to < 5 years	Number	464,627
5 to < 10 years	Number	310,168
10 to < 15 years	Number	55,564
15 to < 20 years	Number	70,142
> 20 years	Number	125,896
Number of meters replaced in the period		29,135
0 to < 5 years	Number	1
5 to < 10 years	Number	1,456
10 to < 15 years	Number	11,653
15 to < 20 years	Number	7,284
> 20 years	Number	8,741