



## PUBLIC UTILITIES REGULATORY COMMISSION

### ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

#### 2022 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	3,377.54
Total Electricity Distributed	GWh	2,497.16
<b>System Losses</b>	%	<b>26.07%</b>
Technical Distribution Losses	%	
Commercial Distribution Losses	%	26.07%
Collection Ratio (Total Revenue/Total Sales)	%	82.95%
Customer per Feeder	#	3,290
<b>SAIFI</b>	#/customer	<b>10.83</b>
Metro	#/customer	2.88
Urban	#/customer	4.32
Rural	#/customer	3.63
<b>SAIDI</b>	Hrs/customer	<b>22.49</b>
Metro	Hrs/customer	5.32
Urban	Hrs/customer	9.32
Rural	Hrs/customer	7.85
<b>CAIDI</b>	Hrs/customer	<b>6.17</b>
Metro	Hrs/customer	1.85
Urban	Hrs/customer	2.16
Rural	Hrs/customer	2.16
No. of Customers (Incl. Inactive)	#	<b>4,973,879</b>
No. of Employees	#	<b>6,369</b>
Customer per Employee Ratio	:1	781
Customer Growth Rate	%	1.32%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	1,893,407
5 to < 10 years	Number	1,436,034
10 to < 15 years	Number	757,523
15 to < 20 years	Number	265,206
> 20 years	Number	334,734

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q3</b>
<b>No. of Active Customers</b>	#	<b>4,460,043</b>
<i>Residential</i>	#	3,871,713
<i>Non-Residential</i>	#	585,824
<i>SLT</i>	#	2,369
<i>Public Street Light</i>	#	137
<b>Energy Billed</b>	kWh	<b>2,497,159,096.31</b>
<i>Residential</i>	kWh	1,158,005,318.89
<i>Non-Residential</i>	kWh	354,517,910.25
<i>SLT</i>	kWh	828,865,374.67
<i>Public Street Light</i>	kWh	155,770,492.50
<b>Total Net Sales</b>	GHC	<b>1,853,059,435.18</b>
<i>Residential (sales)</i>	GHC	758,167,723.92
<i>Non-Residential (sales)</i>	GHC	340,678,567.20
<i>SLT (sales)</i>	GHC	649,264,488.21
<i>Public Street Light</i>	GHC	104,948,655.85
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	65.47
<i>Non-Residential</i>	GHp/kwh	96.10
<i>SLT</i>	GHp/kwh	78.33
<i>Public Street Light</i>	GHp/kwh	0.00
<b>Average Sale Price</b>	GHp/kwh	<b>74.66</b>