



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

### 2023 Third Quarter Performance

INDICATOR	UNIT	Q3
Total Electricity Purchased	GWh	3,600.63
Total Electricity Distributed	GWh	2,821.00
<b>System Losses</b>	%	<b>21.65%</b>
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	11.81%
Collection Ratio (Total Revenue/Total Sales)	%	61.42%
Customer per Feeder	#	3,357
<b>SAIFI</b>	#/customer	<b>11.75</b>
Metro	#/customer	2.68
Urban	#/customer	4.71
Rural	#/customer	4.36
<b>SAIDI</b>	Hrs/customer	<b>22.98</b>
Metro	Hrs/customer	3.92
Urban	Hrs/customer	7.65
Rural	Hrs/customer	11.41
<b>CAIDI</b>	Hrs/customer	<b>5.7</b>
Metro	Hrs/customer	1.46
Urban	Hrs/customer	1.62
Rural	Hrs/customer	2.62
No. of Customers (Incl. Inactive)	#	5,076,269
No. of Employees	#	6424
Customer per Employee Ratio	:1	790
Customer Growth Rate	%	0.49%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	
5 to < 10 years	Number	
10 to < 15 years	Number	
15 to < 20 years	Number	
> 20 years	Number	

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q3</b>
<b>No. of Active Customers</b>	#	<b>4,600,924</b>
<i>Residential</i>	#	3,961,441
<i>Non-Residential</i>	#	637,044
<i>SLT</i>	#	2,284
<i>Public Street Light</i>	#	155
<b>Energy Billed</b>	kWh	<b>2,821,003,151.43</b>
<i>Residential</i>	kWh	1,319,556,838.32
<i>Non-Residential</i>	kWh	416,267,759.84
<i>SLT</i>	kWh	929,408,060.77
<i>Public Street Light</i>	kWh	155,770,492.50
<b>Total Net Sales</b>	GHC	<b>3,879,968,118.97</b>
<i>Residential (sales)</i>	GHC	1,725,482,992.82
<i>Non-Residential (sales)</i>	GHC	754,344,160.25
<i>SLT (sales)</i>	GHC	1,262,826,784.43
<i>Public Street Light</i>	GHC	137,314,181.47
<i>Recoveries</i>	GHC	0.00
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	130.76
<i>Non-Residential</i>	GHp/kwh	181.22
<i>SLT</i>	GHp/kwh	135.87
<i>Public Street Light</i>	GHp/kwh	
<b>Average Sale Price</b>	GHp/kwh	<b>140.43</b>