



# PUBLIC UTILITIES REGULATORY COMMISSION (PURC)

## Public Utilities Regulatory Information Systems (PURIS)

### 3rd Quarter, 2021



**NEDCo**

- Electricity purchased (GWh): 404.79
- Electricity sales (GWh): 306.58

**Number of Meters**  
1,026,542

- Residential (#): 858,524
- Commercial (#): 167,944
- Special Load Tariff (#): 74

**No. of Customers:**  
1,040,719

- Metro (#): 130,400
- District Capital (#): 226,424
- Rural (#): 683,895

**Average System Availability Index**

- Metro (%): 99.40
- District Capital (%): 99.60
- Rural (%): 98.70

**SAIDI:** System Average Interruption Duration Index

**SAIFI:** System Average Interruption Frequency Index

**CAIDI:** Customer Average Interruption Duration Index

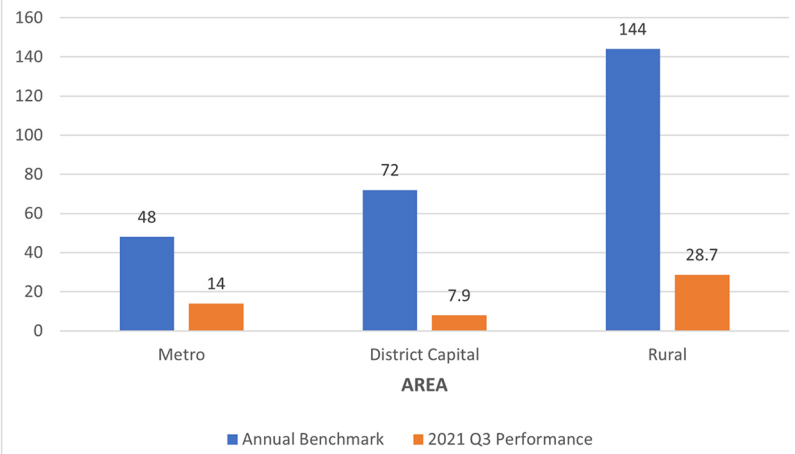
**2022 Q1 Performance**  
**24.26%** Technical Distribution Losses  
**9.20%** Commercial Distribution Losses  
**15.06%**

**PURC Benchmark**  
**22.6 %**

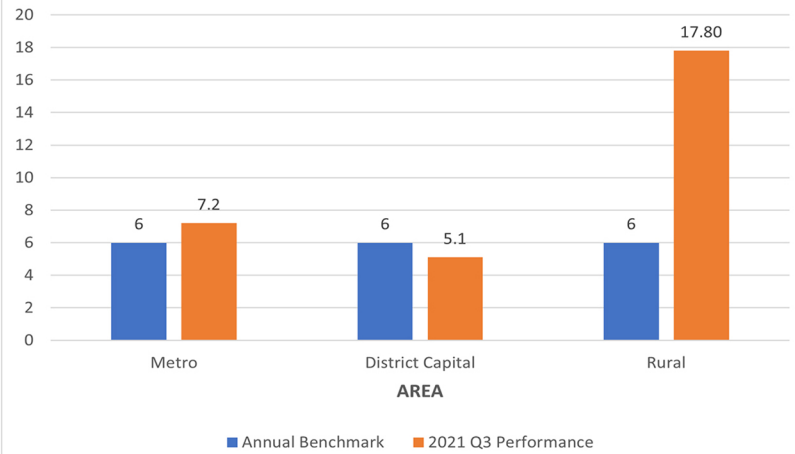
**System Losses:**

### Performance Statistics

SAIDI (Hours/Customer)



SAIFI (No. of Times)



CAIDI (Hours/Customer)

