



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS
2023 Third Quarter Performance

INDICATOR	UNIT	Q3
Maximum Demand	MW	336
Total Electricity Purchased	GWh	452.54
Total Electricity Sales (kwh accounted for)	GWh	316.36
Total System Losses	%	30.09
Commercial Losses	%	19.18
Technical Losses	%	10.91
Number of Customers	#	1,181,463
Metro	Number	319,626
District Capital	Number	266,083
Rural	Number	595,754
SAIDI		
Metro	Hours/Customer	13.98
District Capital	Hours/Customer	9.01
Rural	Hours/Customer	32.26
SAIFI		
Metro	Number	9.73
District Capital	Number	8.64
Rural	Number	21.33

INDICATOR	UNIT	Q3
CAIDI		
Metro	Hours	1.44
District Capital	Hours	1.04
Rural	Hours	1.51
METERING PERFORMANCE		
Number of Meters		1,169,642
Residential	Number	979,395
Commercial	Number	190,165
Special Load Tariff (SLT)	Number	82
Meter Age Distribution		1,169,642
0 to < 5 years	Number	592,819
5 to < 10 years	Number	442,263
10 to < 15 years	Number	42,814
15 to < 20 years	Number	51,829
> 20 years	Number	39,917
Number of meters replaced in the period		1,116
0 to < 5 years	Number	0
5 to < 10 years	Number	10
10 to < 15 years	Number	27
15 to < 20 years	Number	99
> 20 years	Number	980
Number of Customers on Flat Rate	Number	11,821