



# PUBLIC UTILITIES REGULATORY COMMISSION (PURC)

## Public Utilities Regulatory Information Systems (PURIS)

3rd Quarter, 2020



- Electricity purchased (GWh): 2,964.47
- Electricity Distributed (GWh): 2,408.83

Total Net Sales (GHC):  
1,647,624,181.04

- Residential (GHC): 757,779,557.97
- Non-Residential (GHC): 322,426,729.40
- SLT (GHC): 567,417,893.67
- Recoveries (GHC): 551,550.00

Energy Billed (kWh):  
2,423,057,130.18

- Residential (kWh): 1,258,961,794.83
- Non-Residential (kWh): 307,231,514.61
- SLT (kWh): 718,577,301.00
- Public Street Light (kWh): 138,286,519.74

No. of Active Customers:  
3,951,766

- Residential (#): 3,386,739
- Non-Residential (#): 563,220
- SLT (#): 1,675
- Public Street Light (#): 132

- Collection Ratio (Total Revenue/Total Sales): 119.44%
- Customer per Feeder (#): 3,351
- Customer Growth Rate: 3.95%
- No. of Employees: 6,435
- Customer per Employee Ratio (!): 689

**18.74 %**  
**2022 Q1 Performance**  
**10.55%**  
**Technical Distribution Losses**  
**8.19%**  
**Commercial Distribution Losses**  
**PURC Benchmark**  
**22.6 %**

**System Losses:**

### Performance Statistics

