



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

### 2020 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	3,140.51
Total Electricity Distributed	GWh	2,179.28
<b>System Losses</b>	<b>%</b>	<b>30.61%</b>
Technical Distribution Losses	%	10.55%
Commercial Distribution Losses	%	20.06%
Collection Ratio (Total Revenue/Total Sales)	%	119.44%
Customer per Feeder	#	3,351
<b>SAIFI</b>	<b>#/customer</b>	<b>24.92</b>
Metro	#/customer	5.12
Urban	#/customer	8.78
Rural	#/customer	11.02
<b>SAIDI</b>	<b>Hrs/customer</b>	<b>39.78</b>
Metro	Hrs/customer	8.52
Urban	Hrs/customer	14.14
Rural	Hrs/customer	17.12
<b>CAIDI</b>	<b>Hrs/customer</b>	<b>4.83</b>
Metro	Hrs/customer	1.67
Urban	Hrs/customer	1.61
Rural	Hrs/customer	1.55
No. of Employees	#	6,465
Customer per Employee Ratio	:1	677
Customer Growth Rate	%	2.50%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	1,959,326
5 to < 10 years	Number	1,047,747
10 to < 15 years	Number	482,384
15 to < 20 years	Number	290,236
> 20 years	Number	152,522

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q2</b>
<b>No. of Active Customers</b>	#	<b>3,896,621</b>
<i>Residential</i>	#	3,338,661
<i>Non-Residential</i>	#	556,178
<i>SLT</i>	#	1,648
<i>Public Street Light</i>	#	134
<b>Energy Billed</b>	kWh	<b>2,179,280,114.00</b>
<i>Residential</i>	kWh	1,058,473,033.25
<i>Non-Residential</i>	kWh	278,168,855.24
<i>SLT</i>	kWh	701,872,100.00
<i>Public Street Light</i>	kWh	140,766,125.51
<b>Total Net Sales</b>	<b>GHC</b>	<b>1,407,770,262.18</b>
<i>Residential</i>	GHC	607,548,507.35
<i>Non-Residential</i>	GHC	312,418,370.32
<i>SLT</i>	GHC	487,803,384.51
<i>Recoveries</i>	GHC	320,150.00
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	57.40
<i>Non-Residential</i>	GHp/kwh	112.31
<i>SLT</i>	GHp/kwh	69.50
<i>Public Street Light</i>	GHp/kwh	0.00
<b>Average Sale Price</b>	GHp/kwh	<b>69.06</b>