



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2024 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	4,155.80
Total Electricity Distributed	GWh	2,932.18
System Losses	%	29.44%
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	19.60%
Collection Ratio (Total Revenue/Total Sales)	%	75.81%
Customer per Feeder	#	3,537
SAIFI	#/customer	16.43
Metro	#/customer	4.41
Urban	#/customer	5.65
Rural	#/customer	6.37
SAIDI	Hrs/customer	39.34
Metro	Hrs/customer	8.27
Urban	Hrs/customer	13.72
Rural	Hrs/customer	17.35
CAIDI	Hrs/customer	7.03
Metro	Hrs/customer	1.88
Urban	Hrs/customer	2.43
Rural	Hrs/customer	2.72
No. of Customers (Incl. Inactive)	#	5,347,678
No. of Employees	#	6,484
Customer per Employee Ratio	:1	825
Customer Growth Rate	%	1.30%
Metering Performance Data		
0 to < 5 years	Number	
5 to < 10 years	Number	
10 to < 15 years	Number	
15 to < 20 years	Number	
> 20 years	Number	

INDICATOR	UNIT	Q2
No. of Active Customers	#	4,754,601
<i>Residential</i>	#	4,103,135
<i>Non-Residential</i>	#	649,219
<i>SLT</i>	#	2,095
<i>Public Street Light</i>	#	152
Energy Billed	kWh	2,932,177,371.00
<i>Residential</i>	kWh	1,483,117,669.00
<i>Non-Residential</i>	kWh	442,224,323.00
<i>SLT</i>	kWh	851,064,886.00
<i>Public Street Light</i>	kWh	155,770,493.00
Total Net Sales	GHC	4,171,510,852.00
<i>Residential (sales)</i>	GHC	2,001,702,262.00
<i>Non-Residential (sales)</i>	GHC	610,886,058.00
<i>SLT (sales)</i>	GHC	1,356,250,635.00
<i>Public Street Light</i>	GHC	202,671,897.00
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	134.97
<i>Non-Residential</i>	GHp/kwh	138.14
<i>SLT</i>	GHp/kwh	159.36
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	142.95