



PUBLIC UTILITIES REGULATORY COMMISSION

ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

2024 First Quarter Performance

INDICATOR	UNIT	Q1
Total Electricity Purchased	GWh	4,309.45
Total Electricity Distributed	GWh	2,991.38
System Losses	%	30.75%
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	20.91%
Collection Ratio (Total Revenue/Total Sales)	%	72.68%
Customer per Feeder	#	3,491
SAIFI	#/customer	3.52
Metro	#/customer	0.89
Urban	#/customer	1.28
Rural	#/customer	1.35
SAIDI	Hrs/customer	6.52
Metro	Hrs/customer	1.62
Urban	Hrs/customer	2.05
Rural	Hrs/customer	2.85
CAIDI	Hrs/customer	5.53
Metro	Hrs/customer	1.82
Urban	Hrs/customer	1.6
Rural	Hrs/customer	2.11
No. of Customers (Incl. Inactive)	#	5,278,916
No. of Employees	#	6,420
Customer per Employee Ratio	:1	821
Customer Growth Rate	%	1.25%
Metering Performance Data		
0 to < 5 years	Number	
5 to < 10 years	Number	
10 to < 15 years	Number	
15 to < 20 years	Number	
> 20 years	Number	

INDICATOR	UNIT	Q1
No. of Active Customers	#	4,685,569
<i>Residential</i>	#	4,042,766
<i>Non-Residential</i>	#	640,619
<i>SLT</i>	#	2,039
<i>Public Street Light</i>	#	145
Energy Billed	kWh	2,991,384,088.77
<i>Residential</i>	kWh	1,573,148,168.85
<i>Non-Residential</i>	kWh	421,773,313.06
<i>SLT</i>	kWh	840,692,114.36
<i>Public Street Light</i>	kWh	155,770,492.50
Total Net Sales	GHC	4,373,402,252.40
<i>Residential (sales)</i>	GHC	2,075,022,649.65
<i>Non-Residential (sales)</i>	GHC	741,935,454.80
<i>SLT (sales)</i>	GHC	1,353,772,250.55
<i>Public Street Light</i>	GHC	202,671,897.40
<i>Recoveries</i>	GHC	0.00
Average Rate		
<i>Residential</i>	GHp/kwh	131.90
<i>Non-Residential</i>	GHp/kwh	175.91
<i>SLT</i>	GHp/kwh	161.03
<i>Public Street Light</i>	GHp/kwh	N/A
Average Sale Price	GHp/kwh	147.08