



PUBLIC UTILITIES REGULATORY COMMISSION
NORTHERN ELECTRICITY DISTRIBUTION COMPANY (NEDCo)
KEY REGULATORY INDICATORS
2024 First Quarter Performance

INDICATOR	UNIT	Q1
Maximum Demand	MW	367.60
Total Electricity Purchased	GWh	535.34
Total Electricity Sales (kwh accounted for)	GWh	348.09
Total System Losses	%	34.97%
Commercial Losses	%	24.03%
Technical Losses	%	10.94%
Number of Customers	#	1,230,046
Metro	Number	160,303
District Capital	Number	269,620
Rural	Number	800,123
SAIDI		
Metro	Hours/Customer	17.08
District Capital	Hours/Customer	9.49
Rural	Hours/Customer	32.83
SAIFI		
Metro	Number	12.23
District Capital	Number	10.54
Rural	Number	38.23

INDICATOR	UNIT	Q1
CAIDI		
Metro	Hours	1.40
District Capital	Hours	0.90
Rural	Hours	0.86
METERING PERFORMANCE		
Number of Meters		1,218,578
Residential	Number	1,018,726
Commercial	Number	199,761
Special Load Tariff (SLT)	Number	91
Meter Age Distribution		1,227,079
0 to < 5 years	Number	520,465
5 to < 10 years	Number	572,995
10 to < 15 years	Number	42,897
15 to < 20 years	Number	52,011
> 20 years	Number	38,711
Number of meters replaced in the period		808
0 to < 5 years	Number	0
5 to < 10 years	Number	71
10 to < 15 years	Number	301
15 to < 20 years	Number	413
> 20 years	Number	23
Number of Customers on Flat Rate	Number	11,468