



# PUBLIC UTILITIES REGULATORY COMMISSION

## ELECTRICITY COMPANY OF GHANA (ECG) KEY REGULATORY INDICATORS

### 2022 Second Quarter Performance

INDICATOR	UNIT	Q2
Total Electricity Purchased	GWh	3,731.86
Total Electricity Distributed	GWh	2,725.70
<b>System Losses</b>	%	<b>26.96%</b>
Technical Distribution Losses	%	9.84%
Commercial Distribution Losses	%	17.12%
Collection Ratio (Total Revenue/Total Sales)	%	85.20%
Customer per Feeder	#	3,247
<b>SAIFI</b>	#/customer	<b>19.35</b>
Metro	#/customer	6.30
Urban	#/customer	7.04
Rural	#/customer	6.01
<b>SAIDI</b>	Hrs/customer	<b>36.74</b>
Metro	Hrs/customer	8.91
Urban	Hrs/customer	14.46
Rural	Hrs/customer	13.37
<b>CAIDI</b>	Hrs/customer	<b>5.69</b>
Metro	Hrs/customer	1.41
Urban	Hrs/customer	2.05
Rural	Hrs/customer	2.23
No. of Customers (Incl. Inactive)	#	<b>4,909,125</b>
No. of Employees	#	<b>6,420</b>
Customer per Employee Ratio	:1	765
Customer Growth Rate	%	0.86%
<b>Metering Performance Data</b>		
0 to < 5 years	Number	1,812,013
5 to < 10 years	Number	1,436,034
10 to < 15 years	Number	757,523
15 to < 20 years	Number	265,206
> 20 years	Number	334,734

<b>INDICATOR</b>	<b>UNIT</b>	<b>Q2</b>
<b>No. of Active Customers</b>	#	<b>4,404,057</b>
<i>Residential</i>	#	3,785,551
<i>Non-Residential</i>	#	616,442
<i>SLT</i>	#	1,921
<i>Public Street Light</i>	#	143
<b>Energy Billed</b>	kWh	<b>2,725,645,524.04</b>
<i>Residential</i>	kWh	1,358,579,293.17
<i>Non-Residential</i>	kWh	380,935,416.37
<i>SLT</i>	kWh	830,360,322.00
<i>Public Street Light</i>	kWh	155,770,492.50
<b>Total Net Sales</b>	GHC	<b>2,025,975,636.01</b>
<i>Residential (sales)</i>	GHC	906,730,828.28
<i>Non-Residential (sales)</i>	GHC	365,586,496.23
<i>SLT (sales)</i>	GHC	648,709,655.50
<i>Public Street Light</i>	GHC	104,948,656.00
<b>Average Rate</b>		
<i>Residential</i>	GHp/kwh	66.74
<i>Non-Residential</i>	GHp/kwh	95.97
<i>SLT</i>	GHp/kwh	78.12
<i>Public Street Light</i>	GHp/kwh	0.00
<b>Average Sale Price</b>	GHp/kwh	<b>74.75</b>