

**NATURAL GAS DISTRIBUTION AND SALE (STANDARDS OF PERFORMANCE) REGULATIONS, 2007**

**ARRANGEMENT OF REGULATIONS**

*Regulation*

*Service connection*

1. Application for a service connection
2. Metering
3. Meter repositioning
4. Accuracy of meter
5. Resolving meter disputes
6. Replacement of defective meters
7. Meter replacement

*Quality of supply of natural gas*

8. Composition of natural gas
9. Supply pressure and flow rate
10. System pressure complaints
11. Safety of supply
12. Reliability of natural gas supply

*Natural gas interruptions*

13. Interruption for planned maintenance
14. Notice of planned supply interruption
15. Emergency interruption of supply or disconnection
16. Curtailment programme

*Restoration of supply after interruptions*

17. Rectification of faults
18. Restoration of supply

*Common obligations*

19. Appointments
20. Disputes
21. Payments
22. Exemptions
23. Effect of notification

*NATURAL GAS DISTRIBUTION AND SALE (STANDARDS OF PERFORMANCE) REGULATIONS, 2007*

- 24. Notice of rights
- 25. Performance reporting
- 26. Contraventions by bodies corporate
- 27. Interpretation

***SCHEDULES***

