

NATURAL GAS DISTRIBUTION AND SALE (STANDARDS OF PERFORMANCE) REGULATIONS, 2007

ARRANGEMENT OF REGULATIONS

Regulation

Service connection

1. Application for a service connection
2. Metering
3. Meter repositioning
4. Accuracy of meter
5. Resolving meter disputes
6. Replacement of defective meters
7. Meter replacement

Quality of supply of natural gas

8. Composition of natural gas
9. Supply pressure and flow rate
10. System pressure complaints
11. Safety of supply
12. Reliability of natural gas supply

Natural gas interruptions

13. Interruption for planned maintenance
14. Notice of planned supply interruption
15. Emergency interruption of supply or disconnection
16. Curtailment programme

Restoration of supply after interruptions

17. Rectification of faults
18. Restoration of supply

Common obligations

19. Appointments
20. Disputes
21. Payments
22. Exemptions
23. Effect of notification

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- 24. Notice of rights
- 25. Performance reporting
- 26. Contraventions by bodies corporate
- 27. Interpretation

SCHEDULES

