

NATURAL GAS DISTRIBUTION AND SALE (TECHNICAL
AND OPERATIONAL) RULES, 2007

ARRANGEMENTS OF RULES

Rule

Supply of natural gas

1. Scope
2. Application for service connection
3. Connection of supply
4. Financing of service lines
5. Precaution in execution of works
6. Metering
7. Illegal connections

Natural gas billing

8. Issue and delivery of bills
9. Contents of a bill
10. Estimated bill

Bill payment

11. Payment procedure
12. Dishonoured payment
13. Payment by installment

Review of natural gas bill

14. Disputed bill
15. Undercharge of natural gas consumption
16. Overcharge of natural gas consumption
17. Vacation or disposal of premises
18. Advance deposit
19. Refundable advance
20. Interest on deposits and accounts due
21. Disconnection of supply of natural gas

Miscellaneous provisions

22. Complaints and dispute resolution
23. Management of assets
24. Contraventions and penalties
25. Interpretation

